

Health and Adult Social Care Select Committee

15 March 2019 – At a meeting of the Health and Adult Social Care Select Committee held at 10.30 am at County Hall, Chichester.

Present: Mr Turner (Chairman)

Dr Walsh	Dr O'Kelly, left after item	Cllr Belben
Mrs Arculus	8.	Cllr Boram
Lt Cdr Atkins	Mr Petts	Cllr Coldwell, left after
Ms Flynn	Cllr Bickers	item 7.
Mrs Jones, left after item	Cllr Blampied	Miss Russell
7.	Cllr Belsey	

Apologies were received from Mr Barling, Mrs Bridges, Mrs Smith, Mr Wickremaratchi, Cllr Neville and Mr Jones

Also in attendance: Mrs Jupp

44. Declarations of Interest

44.1 In accordance with the code of conduct the following personal interests were declared: -

- Cllr Belsey in relation to item 5a, Response to Recommendations, the response from Sussex Community NHS Foundation Trust, as a governor of Sussex Community NHS Foundation Trust

45. Minutes of the last meeting of the Committee

45.1 Resolved – that the minutes of the meeting held on 16 January 2019 be approved as a correct record and that they be signed by the Chairman.

46. Forward Plan of Key Decisions

46.1 Resolved – that the Committee notes the Forward Plan of Key Decisions.

47. Responses to Recommendations

47.1 The Committee discussed the responses and was unhappy that performance data from South East Coast Ambulance Service NHS Foundation Trust had not been attached to its response and the assertion that the data could lead to misinterpretation. The Committee also commented that there was lack of clarity in the response from the clinical commissioning groups.

47.2 Resolved – that the Committee

- i. Notes the responses from Sussex Community NHS Foundation Trust and the Cabinet Member for Adults and Health
- ii. Asks the Chairman to write to South East Ambulance Service NHS Foundation Trust requesting a representative to come to a future meeting of the Committee with performance data for West Sussex
- iii. Asks the Chairman to write to the clinical commissioning groups requesting clarity of their understanding of comments made by the Secretary of State for Health at the Conservative Party Conference in 2018 regarding the future of community hospitals

48. Radiotherapy services: New Service Specifications and implications for West Sussex provision

48.1 The Committee considered a report by NHS England South East (copy appended to the signed minutes) which was introduced by Fiona Mackison, Service Specialist, NHS England South East who told the Committee: -

- Service specifications had been published in January 2019 for Adult External Beam Radiotherapy Services delivered as part of a designated network and Operational Delivery Networks for Adult External Beam Radiotherapy Services
- Under the new services, treatment for rare cancers would be available closer to patients' homes where possible
- Trusts would be encouraged to work together and linacs (Linear Accelerators) would be available five days a week
- Providers will sign a Memorandum of Understanding to agree how networks should be run
- There will be agreed tumour treatment protocols across networks
- It was hoped that travel times for patients will be reduced by having more treatment nearer where patients' lived
- The specifications did not stop the possibility of a satellite site at Chichester as recommended by the Cancer Alliance

48.2 Phil McNamara of the Surrey & Sussex Cancer Alliance told the Committee: -

- The Alliance was concerned with population-based care giving people access to high quality radiotherapy
- The Alliance had a productive Network Oversight Group meeting with The Royal Marsden NHS Foundation Trust and Imperial College Healthcare NHS Trust
- The Alliance would chair the Group from April
- Modernisation of services had begun
- The Memorandum of Understanding should lead to clinicians working better together
- The Group would push for two linacs at Chichester

48.3 Summary of responses to Members' questions and comments: -

- Service providers had been involved in developing the new strategy
- It was thought unlikely that the Royal Marsden NHS Foundation Trust and Imperial College Healthcare NHS Trust would want West Sussex

patients to travel to London for treatment as their capacity was already stretched

- The Network Oversight Group had prioritised improved IT
- NHS England South East was waiting for a provider to produce a business case to take on radiotherapy services in West Sussex – until this happened it was not possible to say when new services would be available

48.4 Resolved that – the Committee: -

- i. Welcomes the support from the Surrey & Sussex Cancer Alliance to have two linacs sited at St Richard's Hospital, Chichester
- ii. Agrees that the Chairman should write to local NHS trusts to ensure that a business case to provide radiotherapy services in West Sussex is drafted as a matter of urgency and submitted to NHS England South East
- iii. Asks that the Committee is kept regularly updated on progress towards implementation of the new services

49. Adult Social Care Improvement Programme

49.1 The Committee considered a report by the Executive Director for Children, Adults, Families, Health and Education and the Director of Adults' Services (copy appended to the signed minutes) which was introduced by Paul McKay, Director of Adults' Services who told the Committee: -

- The safeguarding indicators showed good improvement – information had been sought on the 10 cases that were outside the target
- All priority 1 and 2 assessments in Deprivation of Liberty Safeguards (DoLS) cases had been completed
- An extra £2m would be needed to complete the lower priority assessments, therefore these were being triaged to manage risk
- Some people may have more frequent assessments than others
- The increase in referrals over winter had caused longer timescales for assessments
- Continued improvement was expected over the next year, but the internal indicator targets needed to be reviewed as 100% targets were unrealistic and benchmarking of other authorities was being carried out to help decide new ones

49.2 Deborah Robinson, Interim Lead Adults' Service Improvement Programme told the Committee that the safeguarding indicators had in depth information behind them and that monthly performance management meetings now took place to help increase quality and change culture.

49.3 Summary of responses to Members' comments and questions: -

- The Council expected to employ an extra 21 social workers this year, thus reducing the spend on agency staff
- Retention of staff was more difficult in the north of the county due to the attraction of higher wages in Surrey

- Recruitment and retention of staff was a priority for the Health & Wellbeing Board which was working with district and borough councils on housing needs and also looking at pay levels
- New equipment was to be given to social workers by November to enable them to do some administration tasks whilst away from the office – the Council was also looking at other ways to increase the amount of time social workers spent with customers
- There was less turnover of occupational therapy staff, but the Council was still looking at how to attract newly qualified occupational therapists, including professional development opportunities
- The social worker presence at East Surrey Hospital was to become permanent
- The use of video, with customers’ consent, was being introduced
- High demand, care home closures and staff sickness have caused problems
- Community teams provided packs of local information and there was also a lot of information on the Connect to Support website re accessing support
- Most authorities were in a similar position to West Sussex regarding DoLS assessments
- The Council will introduce national standards for DoLS assessments
- The order of priority was Safeguarding, DoLS, new assessments then assessment reviews
- Customer Access Points would be set up in locations used by people
- Early intervention should help social workers concentrate on more complex issues
- More integration between health and social care could avoid duplication – this was another priority for the Health & Wellbeing Board
- A map of the roll out of innovation sites would be sent to the Committee

49.4 Resolved – that the Committee welcomes: -

- i. That performance data has been shared with the Committee and asks to consider performance data again at a future meeting, including any suggested target changes
- ii. The work to shift the culture of the organisation in this area and aspiration to ensure sufficient staff are recruited permanently and retained, asking that the Committee is provided with further developments at a future meeting

50. Dementia Framework West Sussex 2014-19 - Review & Refresh

50.1 The Committee considered a report and presentation by the Executive Director Children, Adults, Families, Health and Education and Director of Adults’ Services (copies appended to the signed minutes) which were introduced by Irene Loft, Senior Commissioning Officer and Julie Whittingham, Mental Health/Dementia Commissioning lead for the Central Sussex and East Surrey Commissioning Alliance who told the Committee: -

- The Framework covered the complete patient pathway and was reviewed using focus groups
- Key successes of the Framework included raising awareness of dementia, the importance of a healthy lifestyle, the creation of a

- dementia zone on the Connect to Support website, an increase in diagnosis rates from 50% to 67% (the national target) and numerous referrals to the Memory Assessment Service (MAS)
- Ways were being looked at to meet the demand for the MAS
 - Diagnosis waiting times were still too long – up to four months. There is a pilot scheme in Worthing MAS to reduce waiting times. MAS will be renamed as the Dementia Assessment Service to ensure referrals are from people who are likely to have dementia which will help ensure people do not drop off the waiting list when they learned they were being tested for dementia
 - Dementia Action Alliances had spread across the county supporting people affected by dementia including carers and were mainly run by volunteers with time limited grants – there were also Admiral nurses in the north of the county and East Surrey hospital
 - Dementia training in hospitals had improved
 - There had been a slight increase in referrals from black, Asian and minority ethnic communities, but the figure was still low
 - Reaching people in rural areas was difficult
 - The number of people with learning difficulties being diagnosed needed to be looked at as numbers were very low – training was needed for people who provided learning difficulty services to ensure they have the right level of skills to support the person with dementia
 - Better care planning was needed for end of life care that should take place as early as possible in the person’s journey
 - The number of people with dementia was increasing by 16% per year
 - Out of 14,000 people with dementia in West Sussex, 10,000 lived in the coastal area and the number of those with a diagnosis was greater than those without

50.2 Summary of responses to Members’ comments and questions: -

- Work was taking place to help people identify dementia before referring patients to the MAS – fast-track referrals were possible
- Consultation on the reconfiguration of dementia wards by Sussex Partnership NHS Foundation Trust would look at travel times for carers
- Health and social care workers were not always sharing information even when permission was given to do so
- Health was working with proactive care teams and was encouraging the Alzheimer’s Society to do the same
- A significant number of people were dissatisfied with training, communications and support for families – this would be addressed through the new strategy
- A lot of information had been put on the Connect to Support website, there had been a Dementia Action week to raise awareness of dementia and efforts were being made to get providers to signpost each others’ services

50.3 Resolved – that the Committee: -

- i. Welcomes the developments that have been made and emphasises the following: -
 - a. The importance of a timely diagnosis
 - b. The investment in keeping people healthy as a preventative measure for dementia in light of the reduction in the public health grant and that this be shared with the Health & Wellbeing Board
 - c. The importance of real leadership and governance
 - d. The need to address levels of dissatisfaction with the service
 - e. The importance of linking in with local clubs and associations rather than just parish councils in rural areas
- ii. Asks that current waiting times are shared with the Committee

51. Business Planning Group Report

51.1 The Committee considered a report by the Chairman (copy appended to the signed minutes) which was introduced by the Vice Chairman who highlighted the following: -

- An update regarding the progress of adults in-house social care provision – ‘Choices for the Future’ was intended to go to the Business Planning Group in November
- The NHS England (Southeast) report on the Health Needs Assessment of detainees at detention centres in West Sussex was reassuring
- GP numbers would be discussed at the Business Planning Group meeting in June

51.2 Resolved – that the Committee endorses the contents of the report and the work programme.

52. Possible Items for Future Scrutiny

52.1 Resolved – that the Committee agrees to discuss the integration of Health and Social Care at a future meeting.

53. Date of Next Meeting

The meeting ended at 1.05 pm

Chairman